# **2017 Risk Management Symposium**

**Know the Risk. Reap the Rewards.** 



Five years ago, LAS and Frank Cowan Company launched the first Risk Management Symposium. Since then the business of municipal government has adapted to the needs of their citizens and so has the risks associated with it. The Symposium continues to look at timely and relevant topics, and this year is no exception.

### Presented By





## Program at a Glance

The 1.5 day Symposium will challenge the way you work and will provide you with innovative tools and techniques to help your municipality manage risk on a daily basis.

### October 5, 2017: Full Day Plenary Sessions

Registration opens and Hot Breakfast served at 9:00 am

### Digital Government: What You Need to Know Now

With advancements in technology, many municipal governments are unlocking the benefits of digitizing official
documents. Though efficient for operations, digital documents are exposed to many security risks. Patrick Cormier
will discuss Notarius' unique digital solutions to secure the integrity and long-term, legal reliability of your official
documents.

### Down the Rabbit Hole: Reviewing and Understanding IT contracts

Description coming soon.

#### **Data Security and the Ransom Demand**

• Though cyber extortion is at least 15 years old, recently it has taken on a high profile because tracing electronic money flow is now nearly impossible. Join us to find out what practical steps you can take to reduce the risk of this happening and also to minimize damage if it does.

This session is led by Doug Blakey, President, Watsec Cyber Risk Management, and Managing Director of the Canadian Centre for Cyber Risk Management. Watsec is also an accredited Certification Body, granted the authority in Canada to audit cyber risk security posture against the Cyber Essentials certification standard.

### **Drones & Privacy – Policies & Procedures**

• This session will be led by David Boghosian, Legal Counsel, Boghosian + Allen LLP. David has worked with a number of municipalities in creating policies and procedures regarding their use of drones.

### 4:30 pm Join Frank Cowan Company for a Networking Reception

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## Program at a Glance Continued

### **October 6: Concurrent Sessions**

Registration opens and Hot Breakfast served at 8:30 am, Grab and Go lunch will be provided at 12:00 pm

### **Trails: Are Your Court Ready?**

- This session will be led by Christine Carter, Legal Counsel, Papazian Heisey Myers and Patrick Connor, Executive
  Director, Ontario Trails Council. The discussion will focus on a comprehensive overview of trail risk management,
  principles and practice including:
  - What is your legal duty of care?
  - When is this duty of care reduced?
  - What should your signs say?
  - What should be your main areas of concern on your trail systems?
  - Where to turn for Certification and Training

### Stop the Monetary Hemorrhage: Managing Claims from Start to Finish

• This session will be led by Josie Pachis, VP, Claims, Frank Cowan Company. She will lead participants through a discussion on how to set-up a claims department to manage your claims under the deductible.

### Special Events – How do you handle them?

• Special events are an important part of your community. Serious injuries can ruin an otherwise successful event. This session will focus on mitigating the risks of special events including when an event goes viral and will be led by Barb Szychta, VP, Risk Management Services, Frank Cowan Company.

Sergeant Glenn Hadley from the London Police Service will discuss the role of police in the planning and attendance at special event.

### Who Should Attend

If you are involved in risk management at the municipal staff level or just have an interest in understanding what you should be looking at when making decisions then this is an event you do not want to miss.

### When and Where?

### Dates/Times:

- October 5, 2017: 9:00 am to 6:00 pm
- Breakfast, Lunch and Cocktail Reception Included
- October 6, 2017: 8:15 am to 12:00 pm
- Breakfast and Lunch Included

### Location:

Westin Prince Hotel
 900 York Mills Rd
 North York, ON M3B 3H2

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Please type or print clearly. Use one form per registrant. Paymer	nt MUST accompany registration. PI	lease fax registration form to 416.971.9372	
First Name	Last Name	Last Name  Municipality	
Title	Municipality		
Full Mailing Address			
E-mail Address	Phone Number	Fax Number	
Please list any Dietary, Accessibility or Other	Needs:		
\$85.00 plus HST (\$96.05), no refunds will be made at THE COST: NEW PRICING  Bundle and Save - Full Registration: \$200 Day One - October 5th, Plenary Sessions:	0 + HST (\$226.00) : Non-Members \$150 +	<u>'</u>	
Day Two - October 6th, Workshops Only:	\$100 + HST (113.00)		
PAYMENT Please invoice	VISA	Master Card	
Cheque enclosed	Card #		
Payable to: Local Authority Services (LAS) 200 University Avenue, Suite 801 Toronto, ON., M5H 3C6	Expiry Date  Name on Card		
	Signature		



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By completing this registration form you are providing Local Authority Services (LAS) with consent to send information on all activities related to current and future Risk Management Symposiums. If you wish to no longer receive information from LAS on this program please contact events@amo.on.ca to unsubscrihe.